



2008 Holiday Closures

In observance of the upcoming Thanksgiving Day holiday, all Esoterix facilities will be closed.

- Thanksgiving Day (Thursday, November 27th)

Federal Express, DHL, and other couriers will not be providing their daily services on Thursday, November 27th. See specific shipping instructions for Esoterix services below.

Laboratory Services

- Non-critical frozen specimens collected Wednesday, November 26th and Thursday, November 27th should be held by the client for shipment on the following Friday.
- At client discretion critical frozen specimens may be shipped on Wednesday, November 26th but must include at least 15 of pounds dry ice. Shipping post holiday is preferred.
- Room temperature specimens shipped on Wednesday, November 26th may require special consideration such as cold/cool packs. Please contact Client Services for details.
- Please do not ship specimens on Thursday, November 27th.
- **Specimens shipped on Friday must be shipped for Saturday delivery.**

Clinical Trials Services

- Please do not schedule patients with visits requiring frozen*, room temperature, or refrigerated shipments on the following days:
 - Wednesday, November 26th
 - Thursday, November 27th (Thanksgiving Day)

**Instead, please HOLD frozen samples in your site's freezer and ship specimens on the following Friday following normal procedures.*

- **Specimens shipped on Friday must be shipped for Saturday delivery.**

For questions, please contact the appropriate Client Services department:

- Laboratory Services 800-444-9111 (Option 1)
- Clinical Trials Services 877-788-8861

Have a Safe and Happy Holiday!